



## Aeronautical Information Services

### Quality Policy

*AIS is committed to meet its customers' requirements and exceed their expectations through providing on-time error free and high quality aeronautical information and charting services, while ensuring that all services and aeronautical information are in accordance with applicable national Requirements , ICAO SARPS and ISO 9001:2015*

*AIS is committed to invest in its human resources through encouraging teamwork, creativity and personnel growth as well as implementing the most applicable training plans and programs to ensure that such employees possess the required skills, knowledge, experience and attitude to perform their duties and to play their key roles in achieving the desired goals and objectives in an effective and efficient manner.*

*AIS is committed to continually review and improve its Quality Management System to ensure its ability to continually satisfy its intended purposes.*

*AIS considers this policy as the foundation of building the short term and long term quality objectives, and is committed at continually measuring and monitoring the quality objectives achievement.*



  
**Capt. Haitham Misto**  
**Chief Commissioner**